



Red flags to watch out for.

If your Remote Professional starts to demonstrate any of the below, please get in touch with your dedicated Customer Success Manager to discuss solutions.

- Takes leave within the first 2 weeks of employment
- Has more than 1 medical emergency within the first 2 weeks of employment
- Has more than 1 family incident within the first 2 weeks of employment
- Starts to hint at financial needs verbally or in writing
- Consistent internet or equipment issues
- Consistent power issues
- Large volume of noise in the background
- Requests leave consistently after initial 2 weeks of employment to do tasks such as visit family or get a drivers license etc
- Continually does something you have asked them not to do or avoid doing (pending you have shown them how to do it or what to do in a certain situation)
- Say's that they understand something, only to find the end result incorrect (frequently occurring)



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When hiring offshore Filipino staff members, Australian businesses should be vigilant for several red flags that may indicate potential issues with the employee or the working arrangement. Firstly, inconsistent communication or unexplained absences could signal reliability issues or difficulties in managing remote work.

It's essential to establish clear communication channels and expectations from the outset to ensure smooth collaboration and accountability.

Secondly, discrepancies in work quality or missed deadlines may indicate a mismatch between the employee's skills and the job requirements, or possibly issues with workload management. Regular performance reviews and constructive feedback can help address these issues proactively and support the employee's professional development.

It is also very important to consider the possibility of cultural misunderstandings or clashes with team dynamics. Occasionally there may be issues that arise if there is a lack of cultural sensitivity or integration strategies in place.